

Overview

The NMX-WP-N2510 4x1 Windowing Processor accepts up to four real-time HD streams and then allows you to combine and customize them into a single output stream. This 1RU rackmount appliance connects to the video over IP network and accepts video streams (from N2000 Series Encoders) via a single network port. Each input can be cropped, scaled, and positioned according to stored presets (such as quad, window-in-window, 3+1, etc.) or in any user-defined configuration. The combined output video stream can then be routed as a single, compressed stream to one or more displays via the same network port.

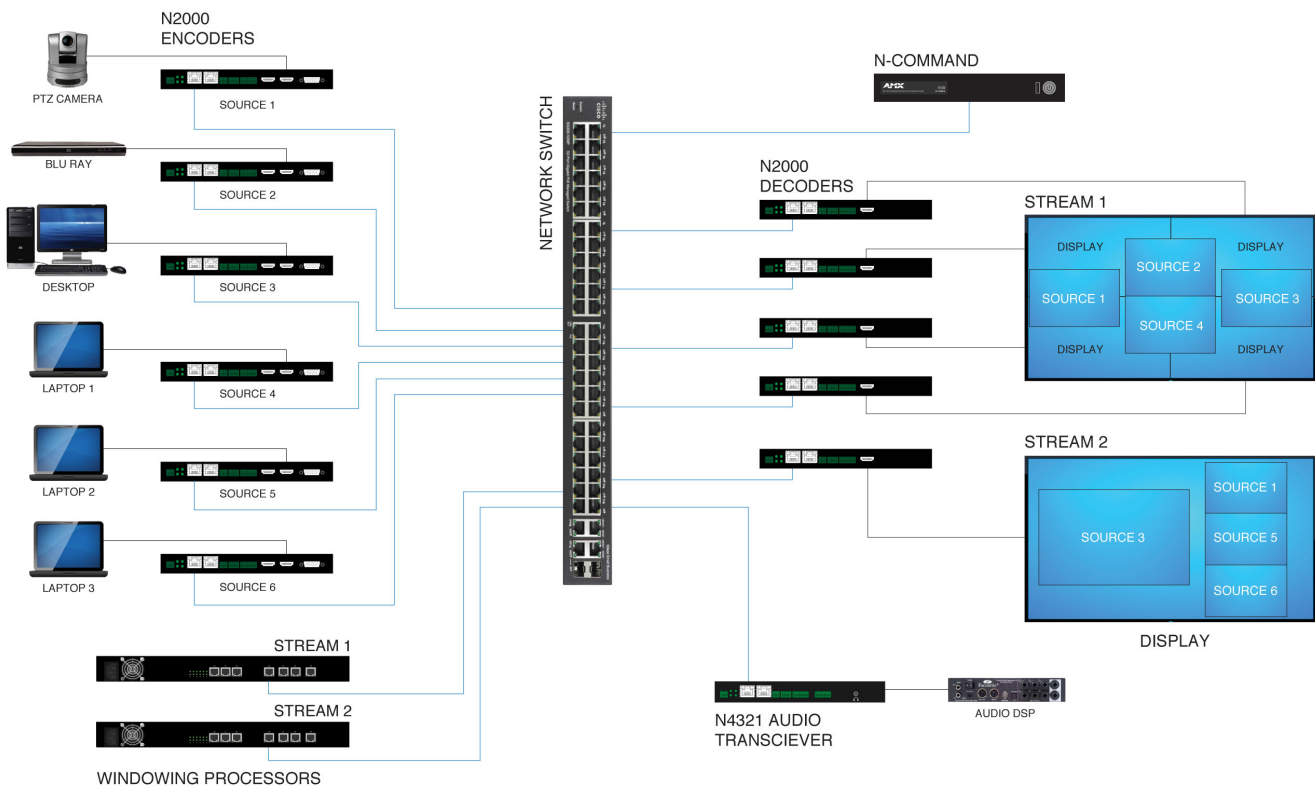
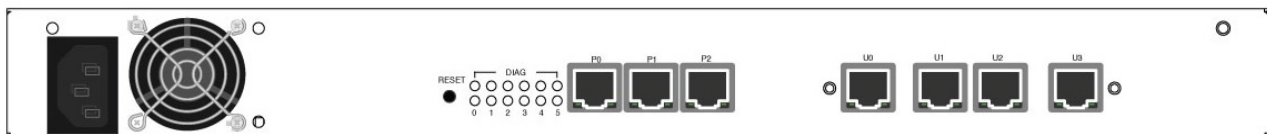
NOTE: For proper operation, all four U ports must be connected to active streams.

Connect N2000 streams to any of the **P0-P2** ports. To achieve larger stacked configurations, additional Windowing Processors can be used as input streams (using any **P0-P2** port).

N2510 Windowing Processor Front View



N2510 Windowing Processor Rear View



Establishing Connection

Before using your N2510 unit, it must be configured using the free N-Able device management software. However, you will not be able to configure units until they are in the same subnet as the host computer. N-Series devices are shipped in **Auto-IP** mode with a default IP address of 169.254.xxx.xxx. The sample steps below show how the required changes (to the host computer's IP settings) are made in a Windows environment.

Steps for IP address configuration:

1. From the **Control Panel > Network and Internet** dialog box, select **Network and Sharing Center**.
2. Select **Change adapter settings**.
3. Select the wired interface connected to your AV network.
4. Click the **Properties** button.
5. Scroll down in the list to the **Internet Protocol Version 4 (TCP/IPv4)** option. Highlight it and click the **Properties** button.
6. Enable the **Use the following IP address** option, and enter the static IP address provided to you by your network administrator.

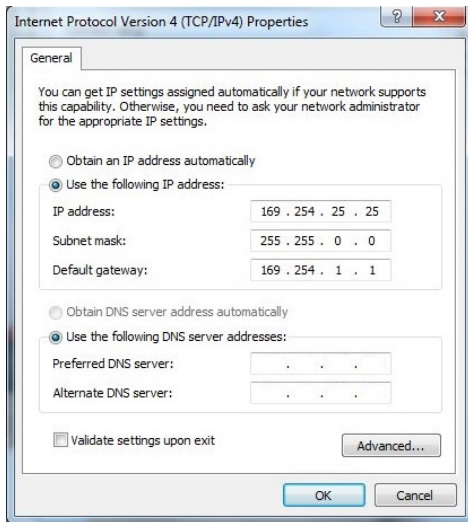


FIG.1 SETTING A STATIC IP ADDRESS

NOTE: If the computer does not need Internet access, you can simply enter a unique 169.254.xxx.xxx IP address with a 255.255.0.0 subnet mask. Please contact your network administrator if you are unsure of how to configure the existing interface. If the computer has a statically-assigned IP address, click on the Advanced button. Then click Add to enter a unique 169.254.xxx.xxx address with a subnet of 255.255.0.0.

Steps for auto discovering devices on the network:

1. Use the host computer to download and install the latest version of N-Able:
*PC version - <http://www.amx.com/products/N-ABLE-PC.asp>
Mac version - <http://www.amx.com/products/N-ABLE-MAC.asp>*
2. Attach your N2510 unit(s) to the layer-3 network switch.
3. Disable the wireless adapter on your computer (it must be hard-wired to the switch).
4. Connect the host computer to the layer-3 network switch.
5. Open the N-Able application.

If all devices do not appear automatically in N-Able, click the **Auto Discover** button on the **Unit Management** tab. This issues a broadcast command that will discover all units even if they are not in the same IP subnet.

NOTE: A web server is built into the N2510 and can be accessed directly by typing the unit's IP address into your web browser (without the need for N-Able). Internet Explorer is not a supported web browser.

Logging in Using N-Able Software

Once the units have been discovered in N-Able, view them on the **Unit Management** tab. N2510 units have **Windowing Processor** listed in their **Type** fields (as shown in FIG. 2).

Name	Type	MAC	IP	SN	Streams	Mode	Resolution	Audio
N-Command	N-Command N8000	00:19:0B:F0:00:83	192.168.1.34 / ...	NCMD-MAC-0083				
N6123 DVR	Network Video Recorder	00:19:0B:E0:01:0E	169.254.159.160	VDB010000281	(15,14),(136,0)	Play,Idle,Idle		Off (136,Follow)
00:19:0B:80:01:97	N-Series 4K Decoder	00:19:0B:80:01:97	169.254.14.222	N225A020000111	444	Live Play	1080p60	On (Follow)
00:19:0B:80:01:C9	N-Series 4K Decoder	00:19:0B:80:01:C9	169.254.155.125	N225A020000152	182	Live Play	2160p30	On (Follow)
00:19:0B:80:01:EC	N-Series 4K Decoder	00:19:0B:80:01:EC	169.254.229.244	N225A020000187	139	Live Play	1080p60	Off
Cameron - N2251	N-Series 4K Decoder	00:19:0B:7F:FF:06	169.254.25.218	N225A010000006	136	Live Play	1280x720	Off
Cameron 4K Decoder #2	N-Series 4K Decoder	00:19:0B:7F:FF:07	169.254.73.140	N225A010000007	129	Live Play	2160p30	On (Follow)
DEC 2 - Right TV	N-Series 4K Decoder	00:19:0B:80:01:94	169.254.15.155	N225A020000108	12	Live Play	2160p30	On (Follow)
DEC 3 - Left TV	N-Series 4K Decoder	00:19:0B:80:01:D7	169.254.175.106	N225A020000166	11	Live Play	720p59.94	On (Follow)
Lysle 4K Dec	N-Series 4K Decoder	00:19:0B:80:01:94	169.254.187.23	N225A010000008	1435	Live Play	1080p60	On (Follow)
00:19:0B:80:02:07	N-Series 4K Encoder	00:19:0B:80:02:07	169.254.175.39	N215A020000166	1,444	Live Play	3840x2160	On
00:90:B8:00:1B:B6	N-Series 4K Encoder	00:19:0B:00:1B:B6	169.254.81.232	N215A020000142	182,136	Live Play	4096x2160	Off
Cameron 4K Encoder	N-Series 4K Encoder	00:19:0B:37:01:55	169.254.243.31	N215A010000001	85,139	Off	0x0	On
Cameron 4K Encoder #2	N-Series 4K Encoder	00:19:0B:80:01:82	169.254.129.80	N215A020000119	998,129	Live Play	3840x2160	Off
ENC 1 - Left TV	N-Series 4K Encoder	00:19:0B:80:02:2B	169.254.52.200	N215A020000188	1,11	Live Play	1280x720	On
ENC 2 - Right TV	N-Series 4K Encoder	00:19:0B:80:01:F5	169.254.179.21	N215A020000148	1,12	Live Play	1920x1080	On (Follow)
Jeff's 2050 first article	N-Series 4K Encoder	00:19:0B:80:01:A2	169.254.31.108	N215A020000139	1,2	Live Play	0x0	On
Lysle 4K Enc	N-Series 4K Encoder	00:19:0B:7F:FF:05	169.254.30.230	N215A010000005	1434,1435	Live Play	1400x1050	On
00:19:0B:00:41:FC	N-Touch	00:19:0B:00:41:FC	169.254.158.21	N832A010000368				
00:19:0B:00:42:02	N-Touch	00:19:0B:00:42:02	169.254.8.33	N832A010000374				
AMX PBTP	N-Touch	00:19:0B:81:01:33	169.254.245.18	N831A021100151				
Arthur Development	N-Touch	00:19:0B:00:3D:46	192.168.1.231	N831A010000170				
Arthur Production	N-Touch	00:19:0B:00:3D:A2	169.254.57.245	N831A010000262				
Bruce Panel	N-Touch	00:19:0B:00:3D:56	169.254.170.70	N831A010000186				
Jason's N-Touch	N-Touch	00:19:0B:00:3D:0B	169.254.162.97	N831A010000111				
Kaleb's Panel	N-Touch	00:19:0B:00:3D:84	169.254.130.131	N831A010000232				
MM's Button Panel	N-Touch	00:19:0B:00:3D:15	169.254.2.116	N831A010000121				
Adam V Toshiba	V-Series Decoder	00:19:0B:C0:01:94	169.254.28.157	VRA000000164	120	Live Play		On (Follow)
EngLab 104 Dec	V-Series Decoder	00:19:0B:C0:6C:BE	169.254.38.206	VRA020005142	50	Live Play		On (Follow)
Jordan - WVP120	Windowing Processor	00:19:0B:FE:00:1A	169.254.57.57	VWA010000126	6998,(136,146,136,146)		1080p	6993

FIG.2 FINDING UNIT ON THE UNIT MANAGEMENT TAB

Double-click any device to view its control page. If prompted, enter **admin** and **password** as the default username and password. This brings up the page shown in FIG. 3.

Click links at top of page to access the other configuration pages.

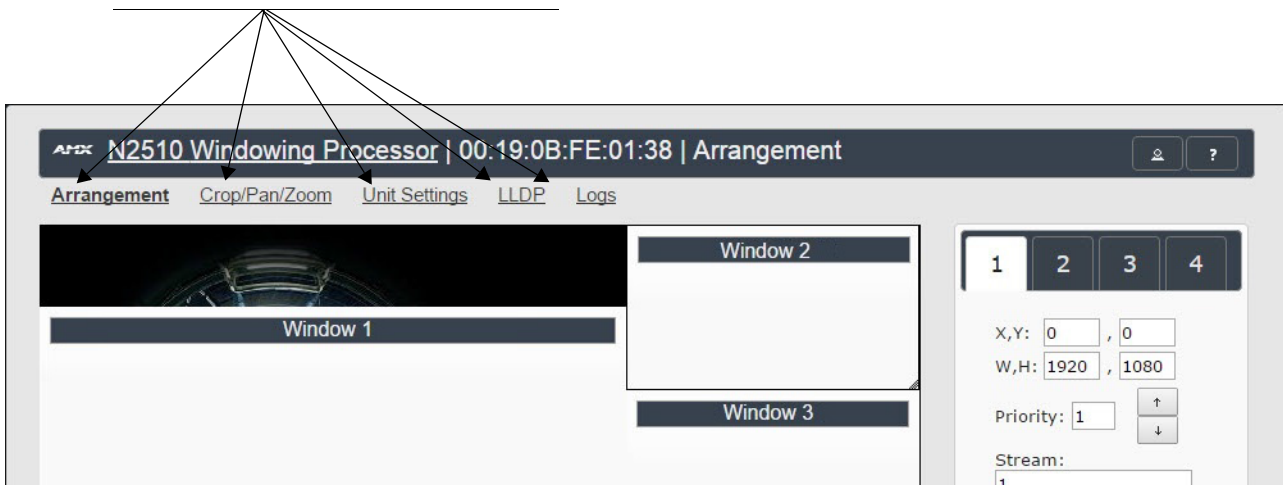


FIG.3 ACCESSING CONFIGURATION PAGES

Arrangement Page

The **Arrangement** page (shown in FIG. 4) is the main control area. It is a combination of arrange, stretch, and skew options. The view in the top portion of the page represents the overall screen setup you are creating. From there, position and stretch windows by dragging-and-dropping, resizing, or directly inputting values.

This area is also used to manipulate other settings such as borders, backgrounds, presets, mode, and input streams. Select from any number of default or user-defined presets. Slide windows around on command for attention-getting displays while seamlessly switching video streams in and out as needed.

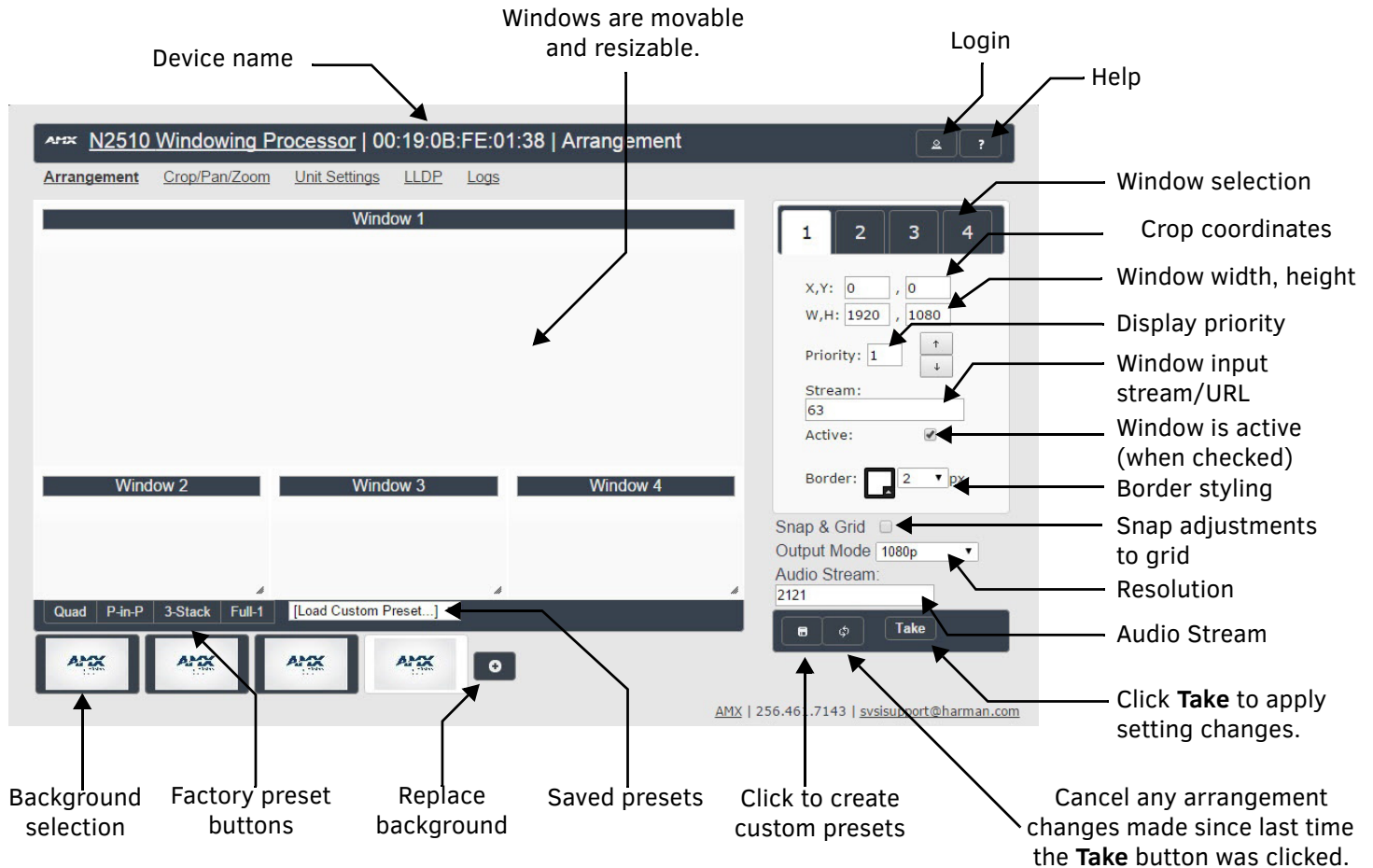


FIG.4 ARRANGEMENT PAGE

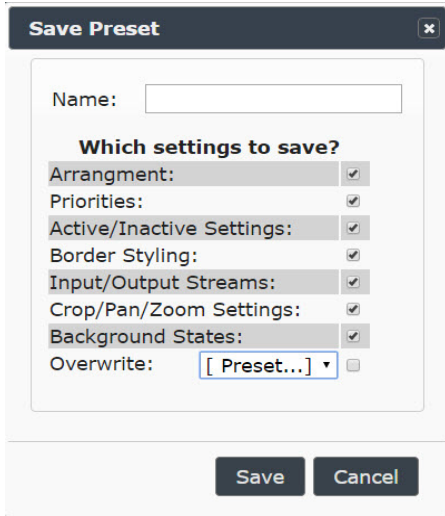



FIG.5 SAVE PRESET DIALOG BOX

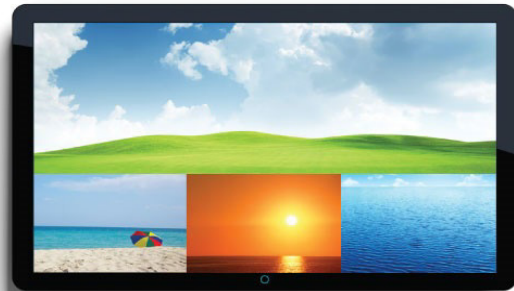
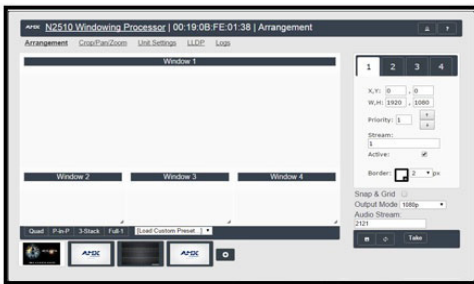
Preset Examples

Two examples of common factory presets are shown in FIG. 6.

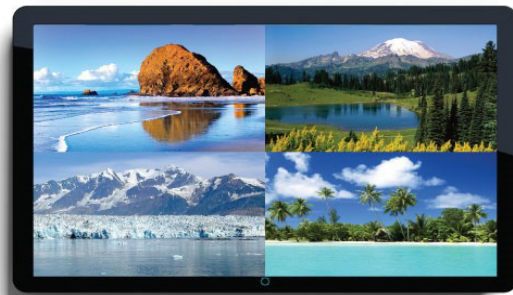
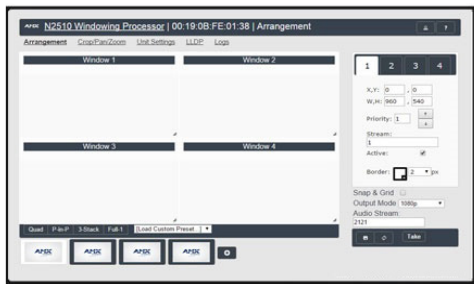
Presets

Using either pre-configured (factory) presets or custom presets that you create yourself, quickly manipulate the arrangement/stretch/skew of the windows.

Create your own presets by clicking the  button (pointed out previously in FIG. 4) and making choices in the **Save Preset** dialog box (shown in FIG. 5).



Stored presets Picture in Picture example



Stored presets Quad example

FIG.6 PRESET EXAMPLES

Crop/Pan/Zoom Page

The **Crop/Pan/Zoom** page allows finer control of the individual windows. See FIG. 7.

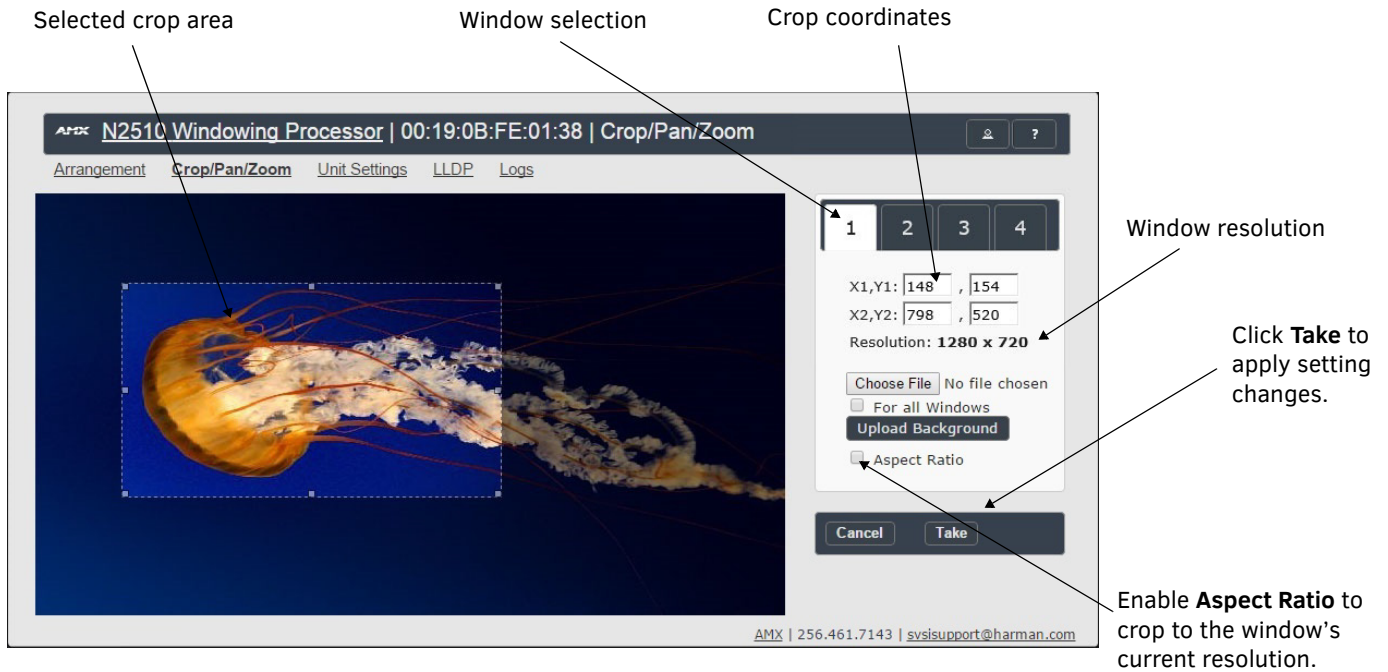


FIG. 7 CROP/PAN/ZOOM PAGE

Unit Settings Page

The **Unit Settings** page (shown in FIG. 8) allows you to configure unit and network settings as well as import/export presets for your Windowing Processor. Available options include:

- **Device Name:** Configure a user-friendly name for your unit.
- **Stream Output:** Enable this option prior to viewing the output of the N2510 with a Decoder. When enabled, you can route video in N-Able (or your other configuration choice) to the four windows and route the output of the N2510 to an N2000 Decoder to verify operations.
- **Output Stream:** If desired, modify from the default stream number. N-Able (or your other configuration choice) may also prompt for this to be changed when the unit is first discovered.

In the **Network Setup** section on the **Unit Settings** page:

- **IP address** is required, and will be used as the control IP address.
- Configure the **Netmask** and default **Gateway address** as needed or directed by IT personnel.

NOTE: If you do need to make changes to the Network Setup section, click Trial Save once changes are made. If the control IP address is different from the default, you will need to log in to the unit using its new IP address. Once re-logged back in, click Confirm to keep the changes. If the unit is power cycled before the changes are confirmed, it will revert to its original IP address.

The screenshot shows the 'Unit Settings' page for an 'N2510 Windowing Processor'. The page is organized into several sections:

- Unit Setup:** Includes fields for Device Name (00:19:0B:FE:01:38), Stream Output (checked), Image Quality, Motion Quality, Extreme Quality (unchecked), Output Stream (314), Audio (unchecked), Audio Delay (30), Gratuitous ARP (unchecked), ARP Interval (10), Unsolicited Status (unchecked), Send Status Address (0.0.0.0), Status Interval (10), Discovery Packet Transmit (checked), Discovery Interval (10), Gen 2 Stream (auto), SNMP (unchecked), Output Sync (unchecked), Sync Stream (0), Win 1-4 Speed (127), Win 1-4 Gen 1 Compat (auto), TTL (64), VLAN Tagging (unchecked), VLAN # (0), DSCP # (184), and Allow SVSI Multicast (checked).
- Stored Presets:** Includes Sort, Delete, Export, Choose File, and Import buttons.
- Network Setup:** Includes IP Mode (AUTO IP), IP address (169.254.179.181), Netmask (255.255.0.0), and Gateway address (169.254.1.1). Below this is a section for 'Network Setup for U0-U3' with Static IP fields for U0, U1, U2, and U3, all set to 0.0.0.0. A red arrow points to the Static IP U0 field.
- Change Password:** Includes Old Password, New Password, and Confirm Password fields.
- Software:** Includes Serial (VWA040000412), MAC address (00:19:0B:FE:01:38), MAC address U0-U3, Web Version (1/8/2016), Firmware Version (Fri Jan 8 14:22:00 2016), and Est Max Bandwidth (101.9 Mbs).

Assign unique static IP addresses for each of the U ports. These must be in the same subnet as the rest of the system (i.e., host computer, Windowing Processor, Encoders, etc.).

FIG.8 UNIT SETTINGS PAGE

Specifications

PRODUCT SPECIFICATIONS	
Power Requirements:	Internal power supply: 1.0 Amp @ 120 Volts DC; 100-240 Volts AC power supply
Dimensions (HWD):	1.75" x 17.25" x 12" (4.5cm x 43.8cm x 30.5cm)
Weight:	7.15 lbs (3.24kg)
Certifications:	FCC, CE, and NRTL
Environmental:	Temperature: 32° to 104°F (0° to 40°C) Humidity: 10% to 90% RH (non-condensing)

Troubleshooting

Use the following guidelines when troubleshooting your setup.

The N2510 is routed to a Decoder, but the Decoder is showing local play content.

- Is **Stream Output** enabled on the N2510?
- Does the N2510 have a Control IP address?
- Did you verify that no other devices have the same **Output Stream** number as the N2510?
- Is the Decoder properly assigned to the output of the N2510?
- Is the network configured appropriately for N2000 video traffic?

The N2510 is routed to a Decoder, but the Decoder only shows four AMX logos.

- Are the source Encoders enabled?
- Are the video sources properly routed to windows of the N2510?
- Is the network configured appropriately for N2000 video traffic?

You cannot access the unit properties after discovery.

Verify that the host PC has an IP address in the same range as the N2510. Double-click the name of the unit to access its properties or use a web browser and access the unit via its IP address.

The web page is not loading or displaying correctly.

Retry using Firefox or Chrome (some older versions of Internet Explorer are not supported).

Contact technical support at svsisupport@harman.com or 256.461.7143 x9900 for any installation issues.



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3000 RESEARCH DRIVE, RICHARDSON, TX 75082 AMX.com | 800.222.0193 | 469.624.8000 | +1.469.624.7400 | fax 469.624.7153
AMX (UK) LTD, AMX by HARMAN - Unit C, Auster Road, Clifton Moor, York, YO30 4GD United Kingdom • +44 1904-343-100 • www.amx.com/eu/

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