IMPLEMENTATION

SVSI's Networked AV products offer large seamless matrix switching and video-over-IP content distribution for professional AV dealers. Our Networked AV solutions provide unsurpassed video and audio quality at bandwidths appropriate to any network segment or link. Matrix switches as large as 1200x800 have been constructed on a house network using SVSI's Networked AV products. Alternatively, many customers choose to deploy SVSI systems on a physically separate network in order to keep video traffic separate from production data or voice. In this latter case, one option for control is to put the control system on the house network and connect it to an SVSI N-Command N8002 Controller to allow for control of the SVSI system from their main corporate network. Items can be purchased through our network of domestic and international authorized partners.

Item	Description
N1122 MPC Video over IP Encoder	Encodes raw video, audio, and control. Variable stream size with a maximum up to 823 Mbps. Supports IR, serial, and balanced/unbalanced analog audio. Can be powered by a PoE switch.
N1222 MPC Video over IP Decoder	Decodes MPC streams back to synchronized video and audio. Supports IR, serial, and balanced analog audio. Can be powered by a PoE switch.
N1133 MPC Video over IP Encoder	Encodes raw video, audio, and control. Variable stream size with a maximum up to 823 Mbps. Supports IR, serial, balanced/unbalanced analog audio, SFP, and KVM. Can be powered by a PoE switch.
N1233 MPC Video over IP Decoder	Decodes MPC streams back to synchronized video and audio. Supports IR, serial, balanced analog audio, SFP, and KVM. Can be powered by a PoE switch.
N2122 Digital Cinema Grade Video over IP Encoder	Encodes raw video, audio, and control to adjustable 10-200Mbps JPEG2000 stream for cinema-quality motion video. Supports IR, serial, and balanced/unbalanced audio. Can be powered by a PoE switch.
N2212 Decoder Digital Cinema Grade Video over IP Decoder (low-cost model)	Decodes JPEG2000 IP video stream back to synchronized video and audio. Supports serial and balanced audio.
N2222 Digital Cinema Grade Video over IP Decoder	Decodes JPEG2000 IP video stream back to synchronized video and audio. Supports IR, serial, and balanced audio. Can be powered by a PoE switch.
N2135 Low-Latency Encoder	Encodes HD video to JPEG2000 stream 25 - 600 Mbps. Supports IR, serial, balanced/unbalanced analog audio, SFP, and KVM. Can be powered by a PoE switch.
N2235 Low-Latency Decoder	Decodes HD video back to synchronized video and audio. Supports IR, serial, balanced analog audio, SFP, and KVM. Can be powered by a PoE switch.
N2151 4K Ultra-HD Encoder	Encodes 4K HDMI video to uncompressed (up to 4 Gbps) or JPEG2000 compressed stream (100 - 600 Mbps). Compressed video can be supplied to either the fiber or copper ports. Supports IR, serial, balanced/unbalanced analog audio, and KVM.
N2251 Ultra-HD Decoder	Decodes 4K HDMI video synchronized video and audio. Supports IR, serial, balanced analog audio, and KVM.
N3121 H.264 Compressed Video over IP Encoder	Encodes raw video and audio to adjustable 0.032-10Mbps H.264 video stream and AAC audio stream for internet-compatible distribution. Supports IR, serial, and balanced audio. Can be powered by a PoE switch.

Item	Description
N3221 H.264 Compressed Video over IP Decoder	Decodes H.264 IP video stream and AAC audio stream back to synchronized video and audio. Supports IR, serial, and balanced audio. Can be powered by a PoE switch.
N3132 H.264 Compressed Video over IP Encoder	Encodes raw video and audio to adjustable 0.032-10Mbps H.264 video stream and AAC audio stream for internet-compatible distribution. Supports IR, serial, balanced audio, SFP, and USB record. Can be powered by a PoE switch.
N3232 Compressed Video over IP Decoder	Decodes H.264 IP video stream and AAC audio stream back to synchronized video and audio. Supports IR, serial, balanced audio, and SFP. Can be powered by a PoE switch.
N4321 Audio Transceiver (ATR)	Sends/receives two-channel audio over IP (balanced or unbalanced). Supports 2xRelay, 1xGPI (General Purpose Input), and 48v Phantom Power.
N9206 2RU Cage	Holds and provides power for up to six N-Series card units. Supports any combination of N1000/N2000/N3000 Encoder/Decoder cards and N4321 ATR cards.
N6123 Networked Video Recorder (NVR)	Networked multi-channel recording and playback of video streams.
N2510 Windowing Processor	Networked 4x1 windowing processor for N2000 streams. Supports stacking and video wall applications. **May require up to 5x network connections and IP addresses depending on application.**
N3510 Windowing Processor	Networked 9x1 windowing processor for N3000 streams. Accepts up to 9 inputs and allows users to create a combined, customized single stream to output to any N3000 decoder and/or direct HDMI output.
N-Able Software	Free SVSI Equipment setup utility and troubleshooting tool. Supports PC or Mac. Download at http://www.amx.com/svsi/resources.asp.
N-Touch	N8300 series touch panel. Sends commands to multiple IP clients with the push of a button.
N-Act	On-board control. All N-series Encoders/Decoders have on-board, built-in control capability via events that can trigger any number of TCP/UDP commands to other IP controllable devices.
N-Command	N8001, N8002, and N8012 web-based hardware controllers. Offers control options for multiple users and devices (number supported is dependent upon model selected). See page 3 for more info. Capable of interfacing with third-party control systems for simplified end user control.

Crestron Control

We offer sample code and a demo program for control with N-Command. For direct control of units, please refer to our Direct Control API documents.

Implementation Considerations

- SVSI's Networked AV solutions are based on gigabit Ethernet protocol.
- Uncompressed 4k solution requires 10 Gbps fiber.
- Networked AV devices can be installed on a physically separate network or converged onto an existing gigabit Ethernet network.
- Network devices must have unique IP addresses. Units come from the factory with IP addresses of 169.254.xxx.xxx.
- Any control software or device must have a Dynamic, Static, or DHCP IP address in the same subnet as all Networked AV devices.

- Virtually any layer-3 switch or layer-2 switch (so long as it supports IGMP snooping and querying) can be used for routing Networked AV video streams. Certain applications also require IGMP Immediate Leave to be enabled. Switches not directly supported/sold by SVSI should be tested prior to system deployment.
- A video network can incorporate 10/100-baseT devices such as third-party controllers or point-of-sale devices. However, video traffic must be blocked from going into the network port to which the device is connected. This can be done through an extra switch port on an SVSI device or through a port on a switch with IGMP snooping enabled.
- N3000 video streams can be routed through 100-baseT networks. However, if data or voice are converged on the network, careful consideration must be given to the bandwidth management. Otherwise, significant video drop-outs or unacceptable quality video will result. SVSI recommends gigabit Ethernet networks whenever possible.
- The maximum distance between devices directly is 100 meters (328 feet) over CAT5e cable. This distance can be extended in increments of 100 meters (328 feet) by using a gigabit switch as a repeater between devices. Copper Ethernet connections can be up to 100 meters but the use of fiber can extend network connections to many kilometers.
- The system is controllable through N8001/N8002/N8012 controllers, AMX Control Systems, or a third-party control system using TCP/IP (e.g., Savant, Utelogy, Crestron).
- If being added to an existing house network, involvement of the IT administrator as early as possible will help ensure successful implementation. For stand-alone networks, SVSI recommends purchasing the appropriate pre-configured network switches from AMX.

NOTE: *Virtually any system that can open a socket and send ASCII strings will be able to control an SVSI system.*

Batch Configuration of IP Addresses

N-Able has the ability to export and import comma-separated value (CSV) files. Once units are auto-discovered in N-Able, the CSV file can be exported into Excel where parameters such as IP address, subnet mask, gateway, stream number, audio settings, etc., can be configured. Once configured, importing this CSV file back into N-Able will assign those parameters to the appropriate device and reboot the device to activate. This procedure can be used to configure multiple Networked AV devices at the same time. It can also provide valuable diagnostics by allowing the user to see the last known device configuration as well as scan the network for new devices (regardless of IP configuration).

N-Able, N-Touch, and N-Command Controllers

N-Able is a free SVSI device setup utility that installs and runs on a host machine. The host machine must be connected to the network containing (and have an IP address in the same range as) the SVSI equipment. The N8000 series controller is a dedicated hardware device that simplifies set-up and allows expanded web-based control. N-Touch Wallplate/Touch Panel Controllers are stand-alone dual-gang IP controllers that send commands to multiple IP clients with the push of a button.

The following table lists the host PC system requirements for installing N-Able software:

Operating System	Windows XP/Vista/7/8 or Mac OSX
RAM	512 MB minimum, 1GB recommended
Network Connection	Ethernet (1000-baseT recommended)
Hard Disk Space	70 MB

The following table compares the features of the N-Able, N-Touch, and N-Command Controllers:

Features	N-Able Control Software	N-Touch Controller	N8001 Controller	N8002 Controller	N8012 Controller
Web-based Control		✔	✔	✔	✔
Group Management			✔	✔	✔
Third-party Control		✔	✔	✔	✔
Remote web-based Diagnostics			✔	✔	✔
Software Installation Not Required		✔	✔	✔	✔
Virtual Matrix Switching	✔		✔	✔	✔
Touch-panel editing and hosting		✔	✔	✔	✔
Mobile devices supported		✔	✔	✔	✔
Panel Builder		✔	✔	✔	✔
Scripts		✔	✔	✔	✔
Interface to Networked AV system	Host Network Interface	Network	Network	Dual Network Interfaces	Dual Network Interfaces
Redundant power supplies					✔
Fail-over support					✔
1-yr Priority Help subscription					✔
Max Number of Users	1	Unlimited	5	Unlimited	Unlimited
Max Number of Devices	Unlimited	Unlimited	50	Unlimited	Unlimited

VIDEO INPUTS

Digital video is input directly to any Encoder through the digital video input (HDMI IN) connector. The VGA IN connector allows for analog input. DVI, Displayport, or component signals can be input using passive adapters or cables. HD-SDI, composite, S-Video, or RF sources require conversion by third-party devices.

Supported Resolutions

Each Encoder samples the incoming digital video frequency and adjusts accordingly. The supported video resolutions are:

Source	Resolutions (width x height)	Supported Frame-Rate
Computer/TV Modes	Up to 1920x1200*	Up to 60-Hz for all modes
4K**	Up to 4096 x 2160	Up to 60-Hz for all modes

With the exception of the N3000 Series Encoders which support up to 1920x1080.
**4K is only supported on select SVSI products.*

Most Encoders and Decoders have a scaling option that can be turned on or off (exceptions include the N1000 MPC Encoders and the N2151 4K Encoders). For seamless switching between video streams, all inputs should be scaled to the same resolution (720p60 is preferred). Enable Decoder scaling to enable seamless switching between video streams of different resolutions. Disable Decoder scaling to bypass display scaling and present content at highest fidelity.

EDID Information

Most video sources have the capability to output in multiple formats. The supported video resolutions and formats are stored in Extended Display Identification Data (EDID). Some video sources will query the attached display's EDID to assess supported resolutions and then output the highest common format. Other video sources will not query and instead start outputting in a pre-determined format. Each SVSI Encoder acts like a display to a video source and comes pre-stored with a specific EDID indicating supported resolutions and formats. N-Able software allows an Encoder to be loaded with the EDID from a particular display. This may be necessary to restrict the video source output format to only those supported by a particular monitor. Alternatively, enabling scaling on the Encoder allows selection of a format that may be compatible with the display.

HDCP

Copy-protected content cannot be transmitted by SVSI's Networked AV products as shipped from the factory. Please contact SVSI if your video distribution requirements include fair-use or owner-created content.

NETWORK PROPERTIES

Networked AV products use different network packet protocols for different operations. These network formats are described in the table below, followed by a table listing the applicable port numbers:

Signal	N-Able	N8000 Series Controllers	Default Address Range	Comments
Auto-discovery	UDP/IP Broadcast	UDP/IP Broadcast	255.255.255.255	• switchable but not routable • not configurable
Control	UDP/IP TCP/IP Unicast	UDP/IP TCP/IP Unicast	169.254.xxx.xxx	• IP address settable in N-Able or N8000 controller
Video	UDP/IP Multicast	UDP/IP Multicast	239.255.37.1 - 239.255.164.255	• administratively-scoped IP address • switchable and routable with correct router configuration • IGMP can be used for flood control
Audio	UDP/IP Multicast	UDP/IP Multicast	239.255.165.1 - 239.255.255.255	• administratively-scoped IP address • switchable and routable with correct router configuration • IGMP can be used for flood control
Multicast Discovery	UDP/IP Multicast	UDP/IP Multicast	239.254.12.16	• administratively-scoped IP address

NOTE: *Multicast addresses may be user-configured. Contact SVSI for configuration utility.*

Product	Interface	Type	Port
N1000/N2000 Series	Control	UDP TCP	50001 50001, 50002
	Audio	UDP	50003
	Video	UDP	50002
	Serial	TCP	50004
	KVM (for KVM-supporting products only)	TCP	50006
	HTTP Webserver	TCP	80
	HTTPS Webserver	TCP	443
N3000 Series	Control	UDP TCP	50001 50001, 50002
	Serial	TCP	50004
	RTSP	TCP	8554
	RTCP	UDP	50011
	HTTP Webserver	TCP	80
	HTTPS Webserver	TCP	443
	Transport Stream	UDP	18888

Product	Interface	Type	Port
N-Command	Control/Status	UDP	50005, 50006
	Panel Builder	TCP	3001
	HTTP Webserver	TCP	80
	HTTPS Webserver	TCP	443
	Direct Control API	TCP	50020
	HTTP Unit Webview	TCP	10000 + number of units
	HTTPS Unit Webview	TCP	20000 + number of units

These network protocols should be familiar to any network engineer. Because our Networked AV solutions bridge the gap between the audio-visual (AV) and information technology (IT) worlds, SVSI suggests involvement of both AV and IT departments in any installation.

FIG. 1 illustrates the basic installation of one Encoder and one Decoder. A video source provides the digital video content to the Encoder which converts to Ethernet packets and sends to the attached Decoder. The Decoder reconstitutes the video with synchronized audio for presentation to the attached display. If high-fidelity video and audio are playing on the display in this simple configuration, the SVSI hardware is operating successfully.
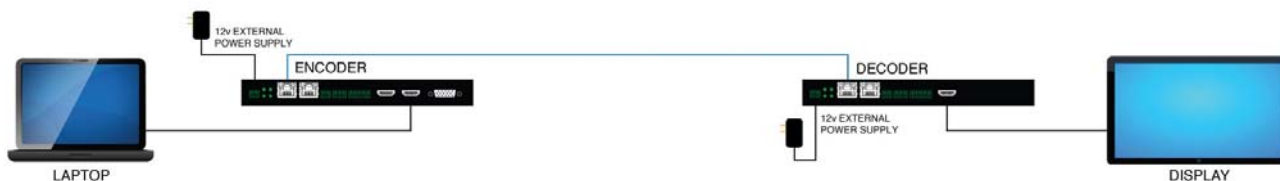
**FIG. 1** Simple Installation

The same system can be connected through a network as shown in FIG. 2.
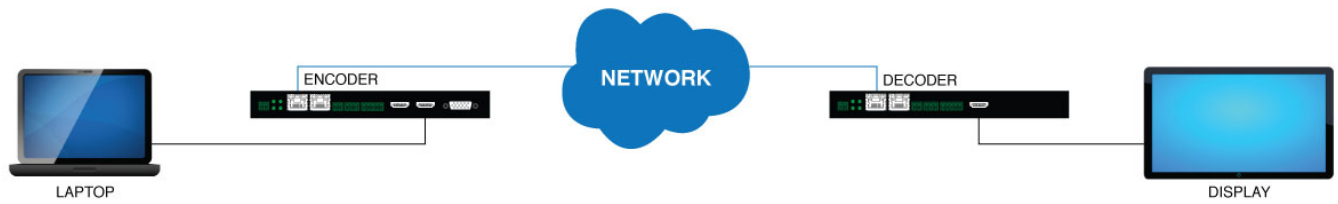
FIG. 2 Network Installation

If the same Decoder when connected through a network to the same Encoder does not deliver high-fidelity video, a network problem exists. In most cases, the device IP addresses are incompatible with the existing network configuration. Contact your network administrator to determine network properties and configuration.

More elaborate video networks can be constructed as illustrated in FIG. 3.
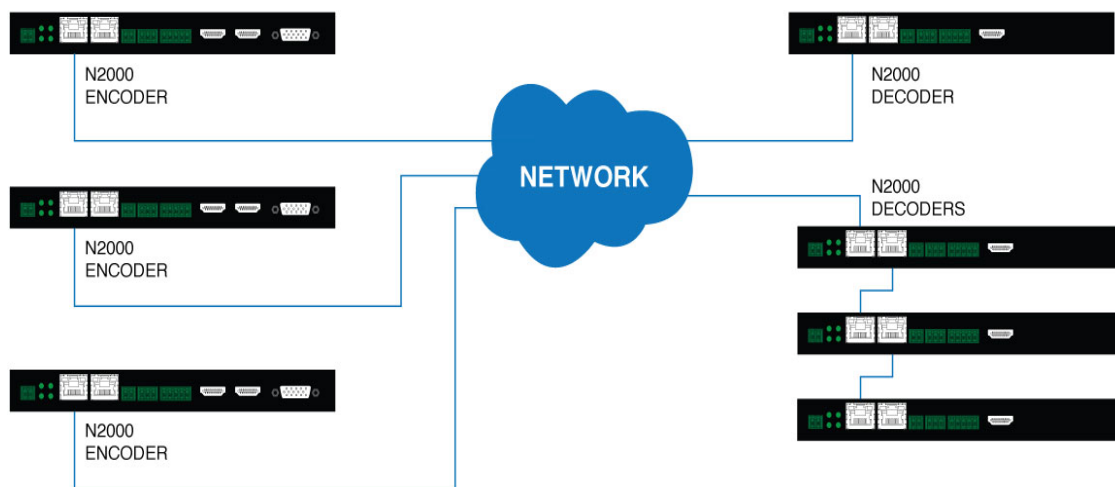
FIG. 3 LAN Installation

Controlling Multicast

SVSI Encoders, Decoders, and NVRs all use UDP/IP multicast for audio and video distribution. This works perfectly for high bandwidth applications such as streaming media because in multicasting there is one source (sender) sending data to multiple recipients, but there is only a single copy of the data being sent and shared among all of the recipients. This is accomplished by splitting the single transmission among the multiple users using multicast trees. If you would like to read more about IP multicast, Cisco provides many excellent resources such as the document found at the following wiki link:
http://docwiki.cisco.com/wiki/Internet_Protocol_Multicast#Internet_Group_Management_Protocol

There are two ways to control multicast on the network. Which one you choose depends on your network requirements.

- IGMP (Internet Group Management Protocol): For use when streaming in a single VLAN. Allows video streams (groups) to be dynamically routed only to those ports requesting the video stream. The IGMP feature prevents the multicast video traffic from flooding the network and can significantly reduce traffic in a layer-3 network. This is the recommended setting for SVSI equipment. For more information, visit the following Cisco website:
http://docwiki.cisco.com/wiki/Internet_Protocol_Multicast#Internet_Group_Management_Protocol
- PIM (Protocol Independent Multicast): For use when streaming multicast AV traffic between different VLANs. PIM functions independently of IP routing protocol. PIM Sparse Mode (PIM-SM) is recommended by SVSI as it provides the lowest amount of overhead traffic on the network. PIM Dense Mode (PIM-DM) will work, but is not recommended as it has a much larger amount of overhead and can bog down a routed network. You can find more information about PIM by visiting the following Cisco website:
http://docwiki.cisco.com/wiki/Internet_Protocol_Multicast#Protocol-Independent_Multicast

SVSI's control signals are TCP/IP unicast and can be routed. Video signals are multicast and can be routed in certain cases. Many Cisco routers require that the routing table be pre-loaded so that the processor does not have to touch each packet to determine its destination. Static routing has been used successfully to route multicast video traffic. Alternatively, existing routing protocols like generic routing encapsulation (GRE) or equivalent can be used to route video traffic. These protocols generally encapsulate the multicast packets in unicast wrappers for point-to-point transmission between routers. Once at the intended unicast destination address, the unicast wrapper is stripped and packets revert to multicast.

Although N1000 and N2000 Encoders output only multicast video, N3000 Encoders can output unicast video natively at a bandwidth compatible with lower speed links. N3000 also supports standard streaming protocols like RTP, RTSP, RTMP, and HTTP Live commonly used with content delivery services. The N4321 audio transceiver also supports both multicast and unicast.

Installation Over an Existing Network

Legacy network equipment may or may not be fully gigabit-enabled. Even though most installed networks are gigabit, it only takes one 100-baseT switch or router within the video pathway to degrade or block the signal completely. If you are unsure of your network configuration, contact your network administrator before trying to implement a Networked AV solution on your network.
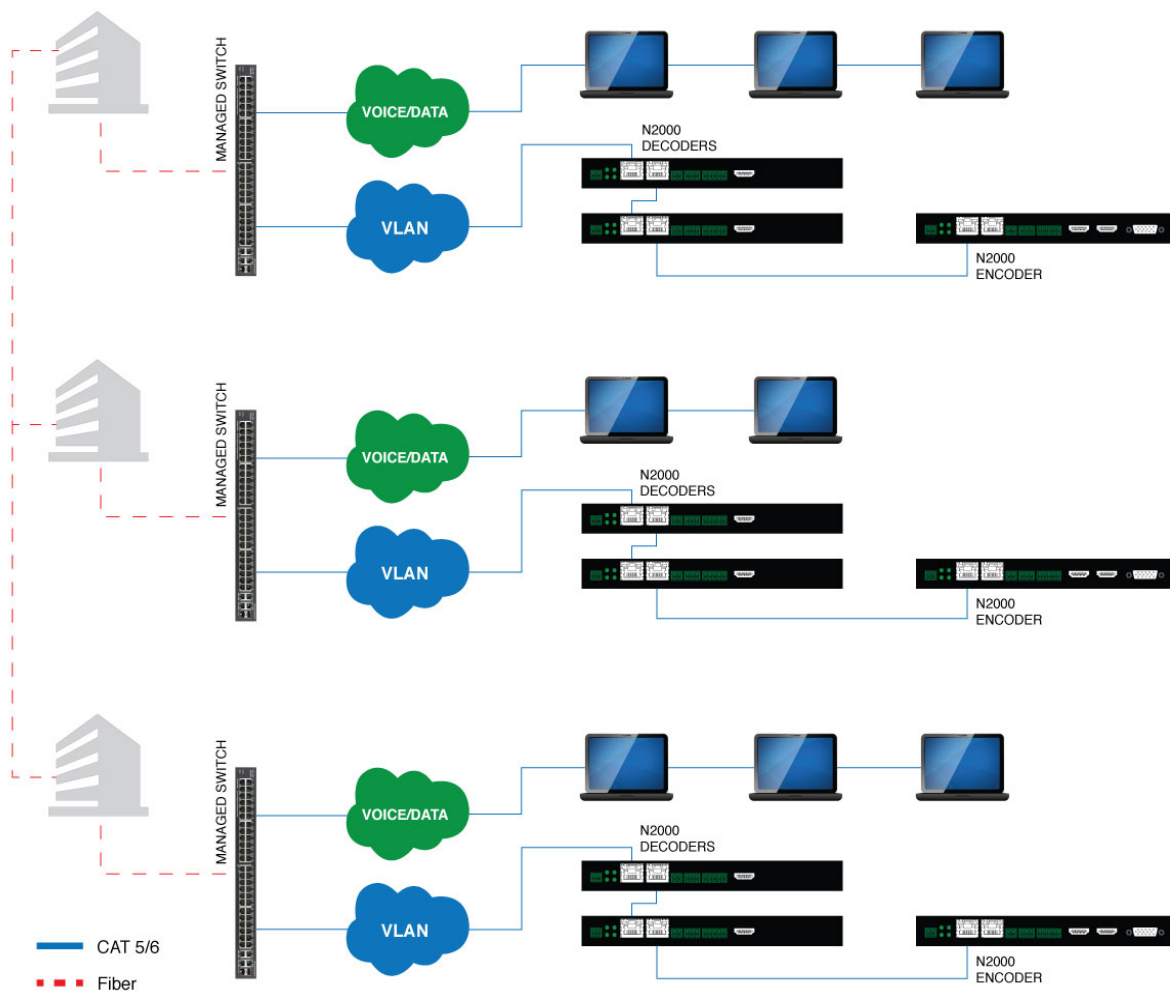
FIG. 4 Existing Layer-2 Network Installation

Even if a particular network is gigabit-enabled, installing Networked AV components can cause excessive amounts of video packets to overwhelm a network segment, VLAN, or device depending on the background traffic level. This can adversely affect other users on the network and must be avoided. Contact your network administrator before installation to determine traffic levels. N-Able software allows each Encoder's video stream to be disabled before connecting to an existing network. Once connected, Encoders can be enabled one at a time to determine network impact. SVSI strongly recommends that all Encoders be disabled and variable bit-rates set as low as possible before connecting to an existing network.

FIG. 4 illustrates how Networked AV products can be installed on an existing layer-2 network over a dedicated VLAN separate from voice and data traffic while using an organization's existing infrastructure.

The following steps can be taken (at the discretion of your network administrator) to facilitate integration with an existing network:

- Ensure current ACLs (Access Control Lists) are not filtering multicast or control traffic.
- Remove Flow Control and/or Storm Control on any network port passing the video stream.
- Enable IGMP querying and snooping on all supported network switches.
- Enable VLANs to separate video traffic from data and voice.
- Allow multicast traffic on all network ports through which video streams pass.
- Reduce the variable bit-rate for each video stream in N-Able to obtain the lowest bandwidth at acceptable video quality.
- Reduce frame-rate in N-Able software.
- Turn all Encoders off in N-Able when not in use.
- Upload slide-show content to LocalPlay and display this locally-stored content when possible.
- Manually enter devices by MAC address to prevent N-Able from sending out broadcasts to locate. For a large number of devices during setup, a CSV file can be imported/exported using N-Able.

Any or all of these items can help integrate your video onto an existing network.

Network Diagnostic Utilities

SVSI offers free network utilities to facilitate this deployment. Visit http://www.amx.com/svsi/resources.asp to download the following diagnostic tools:

- Wireshark – With an SVSI plug-in for extracting packet information from our Networked AV devices, this utility captures network packets to show source, destination, and payload. All multicast and broadcast packets will be captured and decoded. Wireshark does not require the host to have a compatible IP address.
- Viewer software – This software runs on a host and automatically detects N1000 uncompressed and N2000 Networked AV streams to allow selection from a drop-down list. Once selected, the video and audio streams are sampled directly from the network and played in a confidence window. This will allow Encoder diagnostics in the event that video does not display. If Viewer shows the video and audio as good, the Encoder is working and the Decoder or network downstream of Viewer host is suspect. Viewer does not require the host to have a compatible IP address.
- N-Able software – Available for PC or Mac, this software provides an easy and efficient way to setup and troubleshoot SVSI systems.
- VLC – Available for PC or Mac, this open-source software is a portable, media player and streaming media server (written by the VideoLAN project). Use it to view N3000 series streams on your desktop (e.g., UDP, RTP, RTSP and HTTP protocols).
  Download for free at http://www.videolan.org/index.html.

NOTE: *HDCP protected content is encrypted and therefore not visible using third-party viewers.*

Installation Over a Dedicated Network

Whenever possible, SVSI recommends a dedicated layer-3 network for transmitting video. We offer the Cisco SG300- and SG500- lines of pre-configured switches for resale to our partners. These switches are shipped pre-configured for Networked AV from the factory. Any network switch should have a capacity of at least (2 x 1000-Mbps x N) where N is the number of ports on the switch passing the video traffic. For example, a 24-port switch where all available ports may be used to pass video traffic should have a (2 x 1000 x 24) = 48-Gbps.

It is possible to overwhelm a single switch port using IGMP when more than ten N2000s or one N1000 Decoders on the port request different video streams. When this happens, all video streams on the port will drop significant numbers of frames and appear jerky or cease to display video at all. This situation cannot be managed through the network except by reducing the bit-rates for all video streams where possible. Avoidance of more than a gigabit of traffic per wire during installation is the preferred method to prevent this occurrence.
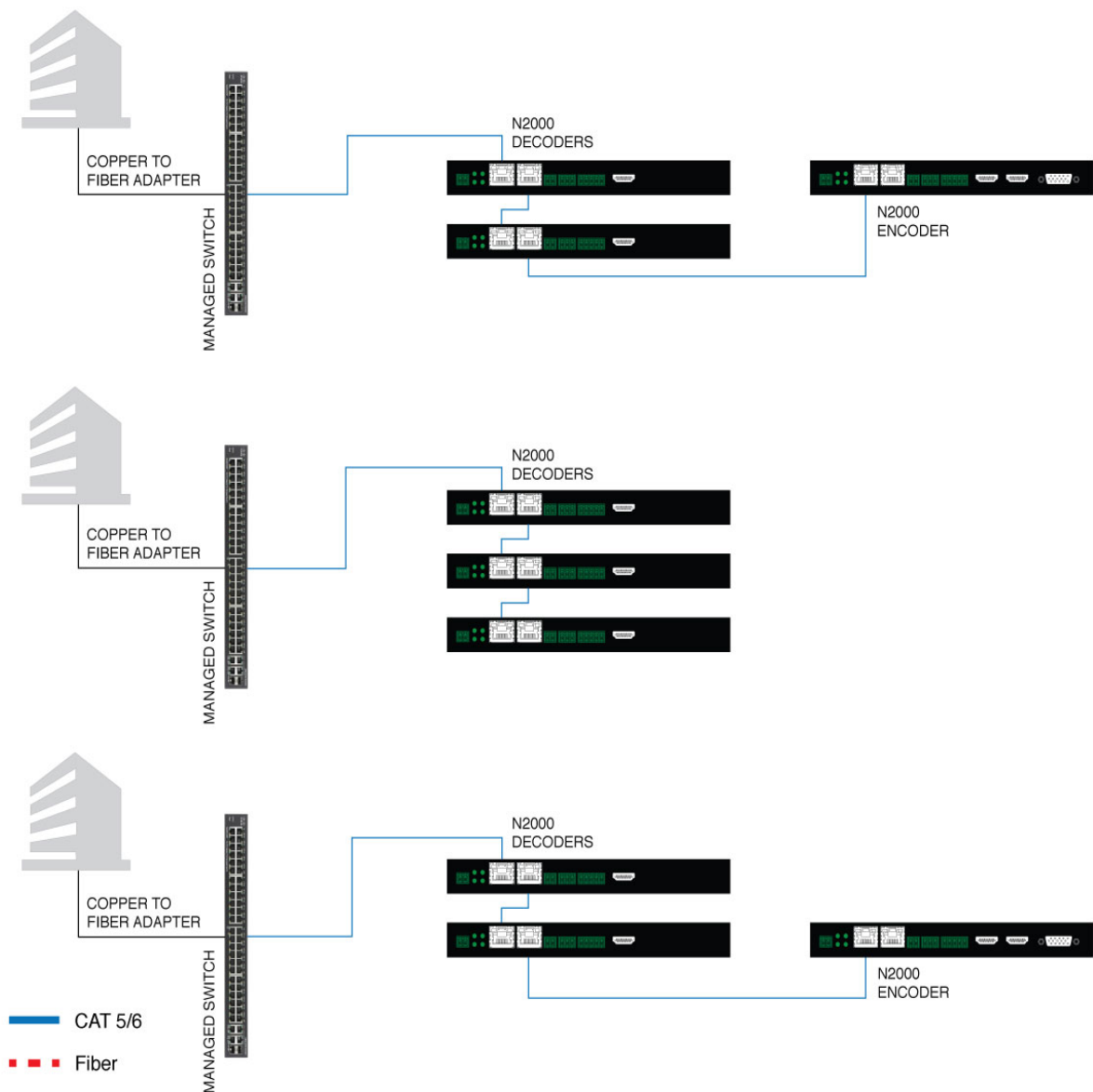
FIG. 5 Dedicated Network Installation

The network diagnostic utilities discussed on page 11 can also be used for Networked AV systems deployed over physically separate dedicated networks.

In many cases, the customer wants control of the AV system over the house network but does not want the multicast video traffic touching the house network. This is easily accomplished with an N8000-series controller. Dual Network Interfaces are available on the N8002 and N8012 to functionally bridge control information from one physically disjointed network to the other.

VIDEO OUTPUTS

Decoders attached to the video network request the video stream and convert the IP packets to synchronized video and audio for display. All Decoder video output is digital (even if input is analog) and is output through the **HDMI OUT** connector. Balanced analog audio is available through the 5-pin Phoenix connector on the Decoder or embedded digital audio is available through the **HDMI OUT** connector. Most Decoder and Encoder models have an IR transmitter and bi-directional serial port built-in for control of the display or third-party device co-located at the Decoder. Please check your specific N-series model to make sure IR and serial control options are available if required.

Each Decoder (and Encoder) have locally-stored splash-screens (LocalPlay) that can be commanded to play or will show in the event of network (or video signal) outage. When the network link goes down, this image will automatically play and can be used for diagnostics. Users can upload their own LocalPlay images and audio for digital signage when live video may not be needed. Up to 64 images can be stored in each N2000 and N3000 device (eight per playlist), and up to five images can be stored in each N1000 device (one per playlist).

SVSI's Networked AV IP format allows it to be integrated over copper, fiber, or wireless links with the appropriate network hardware. With IT support, high-definition video and audio can be streamed over common networks to be delivered when and where it is needed.

For pre-installation support, please contact SVSI via email at svsisupport@harman.com or (256) 461-7143.

For questions specific to an existing network, please contact your IT manager and refer to this document.

AV FOR AN IT WORLD